

MARKET INFRASTRUCTURE

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DIRECTIONS OF QUALITY MANAGEMENT SYSTEMS DEVELOPMENT IN OPERATIONAL ACTIVITIES OF DAIRY ENTERPRISES IN UKRAINE

Directions of quality management systems development in operational activities of dairy enterprises in Ukraine

The aim of paper is to develop actual directions of quality management system as a component of operational activities of dairy enterprises based on an integrated approach in terms of European integration economic processes. Based on analysis of the problems of dairy enterprises in Ukraine the main factors influencing the current situation on the dairy market have been identified. The impact of these factors has been indicated to be multidimensional and have significant negative consequences for enterprises.

This made it possible to identify the problem of dairy product quality as the crucial one that requires urgent solution. The European standards requirements that currently apply to products of dairy enterprises can be met only on the condition that enterprises develop their own quality management systems and take into account the complex nature of the problems of providing quality and updated attainments of quality management.

Actual directions of quality management systems development at the enterprises of dairy industry of Ukraine have been defined. There have been: implementation of quality management methodology based on the "Six Sigma"; using the concept of quality costs management; ensure the quality of incoming raw materials; ongoing modernization process and renewal of equipment; ensure the implementation of infrastructure measures to improve quality control.

The proposed directions enable one to establish an effective quality management system, which will have certain distinctive features, specific elements and fulfill the objectives of the enterprise. Despite the quite considerable costs of implementing quality management systems, their operation will greatly reduce the costs of the company, which will increase the efficiency of the whole.

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